

Useful language:

- Hello, how can I help you?
- We'd like to check in, please.
- Do you have a reservation?
- I've booked a room.
- Take the lift on the left/right.
- Turn left/right.
- Your room is at the end of the corridor on the left/right side.
- Thank you very much. ~~~ It was my pleasure.
- Turn left/right at the corner.
- Go straight ahead.
- It's next to the...
- Excuse me, I need to find.../ Excuse me, do you know where the ... is?
- Go past the...
- Thank you for your help. ~~~ You're welcome.
- Would you mind telling me where the ... is?
- The ... is opposite the ...
- I'm coming to pick you up.
- How do I get there?
- I'm in front of the ...
- The ... is right on the corner of ...
- I wonder where the ... is.

Part 1. Now answer the questions.

1. What type of room did the family book?
2. How to get to the booked room from the reception?
3. What does Sarah say about the room?
4. Where did the mother go from the hotel?
5. How to get to the post office from the bank?
6. Where did the music come from?
7. What did the family need to find in the shopping mall?

Part 2. Talk about yourself.

1. Have you ever asked a stranger how to get somewhere?
2. Can you answer when someone asks you about directions in your hometown?
3. Do you ever stay at a hotel?

Part 3. Write a dialogue in which you explain how to get from one place to another.