

**Useful language:**

- Good morning. How may I help you?
- I'd like to make a reservation for tomorrow.
- That's quite last minute. Let me check for availability.
- There's a room available.
- How long will you be staying?
- How many people is the reservation for?
- Would you like a room with twin beds or a double bed?
- What name will the reservation be listed under?
- Is there a phone number where you can be contacted?
- Would you like to pay by cash or card?
- Can I use contactless card?
- Can you please show me the receipt for proof of payment?
- What time is check-out?
- Enjoy your stay.
- Hello! Did you enjoy your stay with us?
- Before you go would you be able to settle the mini-bar bill?
- The bill comes to ... .
- Can I help you with anything else before you leave?

**Part 1. Answer the questions.**

1. For what day would the couple like to make a reservation?
2. How long do they want to stay at the hotel?
3. What type of bed do they choose?
4. What type of payment do they choose?
5. What services are included in the cost?
6. What do they have to do before leaving the hotel?

**Part 2. Talk about yourself.**

1. Have you ever stayed at a hotel?
2. What services does every hotel have to provide in your opinion?

**Part 3. Write a dialogue about checking-in at a hotel.**