

WORKSHEET: Business English Conversation for at the Grocery Store - based on Easy English video

<https://www.youtube.com/watch?v=GINbzAGZC2M>

## **PART 1. Store**

### Useful language:

- How can I help you?.....
- I would like 2 cartoons of milk.....
- Anything else?.....
- Will that be all?.....
- How much is it?.....
- Here you are.....
- And here is your receipt.....
- Could you, please, give me a bag?.....
- Have a nice day.....
- What can I do for you?.....
- Which do you prefer?.....
- How much does it cost?.....
- Here is your change.....
- Thanks for coming.....

### **Now answer the questions:**

1. What does the woman want to buy?
2. How much does the woman pay?
3. What does the boy want to buy?
4. Which product can't the boy buy and why?
5. What kind of olives does the boy want?

## **PART 2. Mother and daughter**

### Useful language:

- What are we going to buy in the store?.....
- Let's go to the produce/dairy section.....
- Put them in a bag.....
- We've run out of cereal.....
- Put them into the cart.....
- Let's pick up the ingredients.....
- Is there anything I can help you with?.....
- I see.....
- You should check there.....
- This is on sale. It's 25% off.....

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- Let's go to the checkout.....
- Put the products on the counter.....
- How would you like to pay?.....
- Cash or with credit card?.....
- Thank you. Have a wonderful day.....

**Now answer the questions:**

1. What kind of fruit did the daughter want to buy?
2. Why couldn't the daughter buy the chips?
3. What products do they need to make the cookies?
4. Why didn't they buy raisins?
5. Why did the mother decide to buy a cleaner?
6. How did they pay for their groceries?

**PART 3. Custom Service**

Useful language:

- I would like to return it.
- You'll need to show the receipt.
- Here it is.
- No problem, here's your money.

**Now answer the questions:**

1. What kind of product did the man return?

**PART 4. Talking about you**

1. Do you like grocery shopping?
2. What do you usually buy?
3. How often do you go shopping?
4. Have you ever returned a product?
5. Do you prefer to buy in supermarkets or smaller local shops?
6. Do you play with cash or with credit card?
7. Do you often buy products that are on sale?
8. What kind of snacks do you like to buy the most?

**Write your dialogue below.**

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